



TIMOCO
TICKET MOBILE COMMUNITY

Refund Application

This application form can only be used for claiming a refund for tickets bought through Timoco, should the event be cancelled or relocated. Please complete the form in full.

Name of event : _____

Number of tickets : _____

Entrance code(s) :

On each ticket, there is a so-called 'Entrance code' (barcode), consisting of 10 letters and/or digits. Fill in the 'entrance code' for each ticket in the table below, plus the price of the ticket excluding the fee (administration costs).

If you wish to claim a refund for more than one ticket, you will need to fill in the details for each individual ticket. If you wish to claim a refund for more than 10 tickets, please fill in an additional refund application form.

Number of tickets	Entrance code / Barcode	Ticket price (excluding fee)
Ticket 1		€
Ticket 2		€
Ticket 3		€
Ticket 4		€
Ticket 5		€
Ticket 6		€
Ticket 7		€
Ticket 8		€
Ticket 9		€
Ticket 10		€
	Total:	€

Total amount : € _____

First name and family name : _____

Address : _____

Postal code : _____

Town : _____

Country: : _____

Daytime telephone no. : _____

Mobile telephone no. : _____
E-mail address : _____
Timoco account log-in : _____

Just fill in your email address or mobile number if you purchased your tickets online via the Timoco.eu ticket shop.

Type of ticket(s) : E-tickets: Ticket purchased online and self printed.
Please tick which type M-tickets: Ticket purchased online and received on mobile.
of ticket applies. Hard tickets: Ticket purchased in shop.

The money can be paid into the following account:

Bank/giro number : _____
Account holder's name : _____
Location of Bank : _____
Country : _____

Date : _____
Signature :

You must send the ORIGINAL ticket. We would advise you to make a copy of the ticket for your own records. If you do not send the original, your refund application will not be dealt with. If you purchased your ticket(s) online via the Timoco ticket shop and you received a mobile ticket (via SMS/MMS), you should fill in your mobile number and tick the M-tickets box alongside 'Type of ticket(s)'.

In the event of a refund, the price you paid for your ticket (minus the fee and transaction costs) will be refunded by the organiser, or by Timoco on the instructions of the organiser. Timoco's General Terms and Conditions apply to this refund application.

When you have completed the form as correctly as possible, please send it to:

Timoco bv
attn. Support desk / Refunds
PO Box 834
5600 AV Eindhoven
The Netherlands

Once Timoco has received your refund application, the amount will be transferred within four weeks to the bank account indicated by the applicant. Refunds resulting from cancellation or relocation will be only be dealt with within 3 months following the date of the event.